

0136

1 programs or whatever these are called?

2 A. These on my desk, personally?

3 Q. On your desk.

4 A. I have some, but there was some problem with my

5 system, again, and I kind of lost them.

6 Q. Which ones did you have access to in September,

7 when migration first began?

8 A. I believe I was in SORD and BOSS. I was in

9 CESAR for a short time, but I was never able to get into

10 Cleo, that's a subset of that. APTOS, another word,

11 APTOS, and then the regular software programs like Word

12 and Excel and all those, different things.

13 Q. What's APTOS?

14 A. Gosh, I don't even -- it has information in

15 there. It's another system that you would use -- that can

16 be used for different things. One of the things that it

17 would be used for is to when you issue a Centrex order,

18 you need to do what's called an M1031 and you go through

19 this program to do that.

20 Q. What systems would a Pac Bell account

21 representative have access to?

22 A. It depends.

23 Q. If you were selling business, major business

24 accounts?

25 A. Either a service rep or an account rep.

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1 Q. Sorry, I don't know what the difference is.

2 A. A service rep.

3 Q. What's a service rep?

4 A. A service representative is a union job, it's
5 not management. And an account rep or an AE, account
6 executive, I think they are called, account manager is a
7 management title.

8 Q. So who would be selling the large accounts?

9 A. That depends.

10 Q. Oh, okay. Well, let's take account executives,
11 then. What system would they have access to?

12 A. It would depend on the account executive, to be
13 honest. I'd have probably more systems than an account
14 executive or one that had never been a service rep before.

15 Q. When you left your position in the account
16 executive division, what access did you have?

17 A. I had SORD and BOSS, APTOS, PREMIS. I believe
18 that's it.

19 Q. Let me ask you a question, if you know.

20 Why would a customer need to get disconnected,
21 i.e., lose their dial tone, if they're being migrated from
22 Pac Bell to MCI?

23 A. We don't want that to happen. It's a two-order
24 process change from one billing system to another. And I
25 believe that's why the problem has occurred.

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1 Q. What in the change causes the disconnection?

2 A. There could be more than one reason. I don't
3 know exactly.

4 Q. Is it leaving the old billing system that causes

5 the disconnection?

6 A. I don't know technically, exactly, the reason
7 behind it.

8 Q. When you say it's changing from one billing
9 system to another, which billing system are they changing
10 from?

11 A. CRIS is the way we bill our retail accounts.

12 Q. Which system are they changing to?

13 A. It's called CAPS.

14 Q. Were you part of the decision to structure
15 migration to change from one billing system to another?

16 A. No, I was not.

17 Q. Do you know who in Pac Bell was responsible for
18 making that decision?

19 A. No, I do not.

20 MR. KOLTO-WININGER: I will object that it lacks
21 foundation.

22 MS. LEE: Q. Do you know how the dropping from
23 411 listing occurs?

24 A. No, not exactly.

25 Q. Can you give me your best impression of how it
0139
1 occurs?

2 A. I believe it could have to do with the backlog.

3 Q. How would the backlog affect the 411 listing?

4 A. Because if it doesn't get into the listing
5 database in a timely manner --

6 Q. Then what happens?

7 A. -- it could drop out of 411.

8 Q. So unless somebody did something in a timely
9 manner, a customer's 411 listing would drop out of the
10 database?

11 A. Not always, I don't believe. There's a problem.
12 I don't know exactly what it is. It's being investigated
13 at a really high level, because it's not always happening.

14 Q. When did you become aware of this 411 drop
15 problem?

16 A. It's -- it's been a while now. I don't know the
17 exact date.

18 Q. Did you have any conversations with Sandy McGinn
19 about the 411 database drop?

20 A. Yes, I did.

21 Q. Did you ever propose a solution to her?

22 A. There was a time when we had put a FID in the
23 order that we thought would completely take care of this
24 problem.

25 Q. What was a FID?
0140

1 A. A FID, it's an F-I-D. It's like a little FID, I
2 don't know what else to call it, that would stop something
3 from happening through the systems that would kind of like
4 say, Don't do anything with this disconnect portion
5 because it's not really a disconnect, it's migration. But
6 we'd still have problems since then, and that's why it's
7 been escalated. And I told Sandy I'd escalate it to a
8 higher level that they can go to.

9 Q. As part of your troubleshooting, did you and
10 Sandy discuss the possibility of delaying the dropping or
11 migration for a couple of weeks?

12 A. Say that again, please.

13 Q. As part of troubleshooting the 411 drop, did you
14 and Sandy ever discuss delaying the migration or dropping
15 for a couple of weeks?

16 A. I don't think I understand your question. I
17 know —

18 MR. KOLTO-WININGER: Go ahead and let her reask
19 it.

20 MS. LEE: Q. Did you ever propose a fix that
21 depended on postponing some migration or dropping for a
22 couple of weeks in order to allow some other system to
23 catch up?

24 A. No.

25 Q. This FID solution, would you call that a process
0141
1 solution or a systems solution?

2 A. I don't know.

3 Q. Did you work with Mr. Gallager on the FID?

4 MR. KOLTO-WININGER: Galligan.

5 MS. LEE: I'm sorry.

6 THE WITNESS: I am trying to think of who worked
7 on this. There was a lot of people involved in the
8 listing thing at high levels. I don't know exactly who
9 the person was that put the FID on there. I do not
10 personally know that.

11 MS. LEE: Q. Do you know if the drop from the
12 411 database could affect the customer's listing in the
13 555-1212 database?

14 A. No, I believe it does not.

15 Q. How do you know that?

16 A. Because I verified it myself.

17 Q. What steps did you take to verify it?

18 A. I called 555-1212 and it was in there and there
19 are two different databases.

20 Q. Why would a migration affect the 411 database
21 and not the 555-1212 database?

22 A. It's a different database. I don't know the
23 reason behind that.

24 Q. Is the 911 database the same as the 411
25 database?

0142

1 A. No, it's not.

2 Q. It's a separate database?

3 A. Yes.

4 Q. How do you know that?

5 A. Because it's been told to us 911 is something
6 different. 411 is a listing Gateway.

7 Q. You mentioned Gateway; that's the database for
8 411?

9 A. I don't know if it's for 411. It's for our
10 listing. I don't understand the technical aspects of it.
11 It's where we put the listings in, the Gateway.

12 Q. Do you know where you put the 911 listings in?

13 A. No, I do not.

14 Q. Do you know how the 911 database is populated?

15 A. No, I do not.

16 Q. Earlier on you said you weren't aware of any
17 customers being migrated to other CLC's. If that, in
18 fact, did happen, who would know about, you know, the
19 customers migrating to other CLC's?

20 A. Can you repeat that question?

21 Q. Sure. You're not aware of any customers, MCI
22 customers, being migrated to other CLC's, but if it did
23 happen, who would have known about it?

24 A. I don't know.

25 Q. Let me ask you a little bit about the CSR.
0143

1 I understand that the PIC is a required field on
2 the CSR form; is that correct?

3 A. No, that's not correct.

4 Q. It's not correct. So if MCI did not have the
5 customer's PIC code, the migration would go through?

6 A. No, it would not.

7 Q. Why wouldn't it go through?

8 A. Because it would be rejected.

9 Q. Why does Pac Bell require the PIC code to be on
10 the migration order?

11 A. So that the customer can get long distance
12 service.

13 Q. And if MCI did not include the PIC code, there
14 just wouldn't be any long distance carrier for the

15 migrated customer?

16 A. That is a possibility, or we would reject it.

17 It should be rejected.

18 Q. Regarding these notices of completion, are you
19 aware of any time frame for Pac Bell issuing the notices
20 of completion?

21 A. I believe there is a time frame.

22 Q. Where would that time frame be stated?

23 A. In the CLC handbook.

24 Q. Off the top of your head, do you happen to know
25 what it is?

0144

1 A. I believe, personally, it's 48 hours, but I
2 could be wrong.

3 Q. And 48 hours per what event?

4 A. My understanding is from the time the actual
5 order is completed in our systems.

6 Q. Do you or other members of the MCI account team
7 ever have meetings with the LISC people assigned to MCI?

8 A. Separate from, yes.

9 Q. Meetings where you get together and talk about
10 problems that you have?

11 A. Yes.

12 MR. KOLTO-WININGER: Let her finish the question
13 so she can get it down.

14 MS. LEE: Q. How often do those meetings occur?

15 A. We do not have set times for meetings with
16 people in the LISC. I can meet with people daily on

17 certain things or maybe once a week. It just depends on
18 what is happening.

19 Q. Does the account team get together and have a
20 group meeting with your counterparts at the LISC?

21 MR. KOLTO-WININGER: I will object. Vague and
22 ambiguous as to counterparts.

23 MS. LEE: Q. Does the MCI account team get
24 together and have a group meeting with Ann Long?

25 A. They have had meetings with Ann Long, yes.
0145

1 Q. How frequently do those meetings occur?

2 A. I don't know.

3 Q. Have you ever been a part of those meetings?

4 A. I have met with Ann Long on several occasions.

5 Q. Have you met with Ann Long as a member of the
6 account team in a group going to meet Ann Long?

7 A. Not the entire account team.

8 Q. When was the last such meeting?

9 MR. KOLTO-WININGER: When you say such, do you
10 mean the last one that didn't happen or --

11 MS. LEE: The last meeting where Sue and the
12 account team went over to meet with Ann Long.

13 MR. KOLTO-WININGER: Did you just say it never
14 happened?

15 THE WITNESS: It never happened.

16 MS. LEE: I'm sorry, I didn't get it.

17 That's all I have, thanks.

18

19 EXAMINATION BY MR. CHANG

20 MR. CHANG: Q. Hi, Sue, I'm Julian Chang from
21 AT&T.

22 Very quickly, who is the RMC who is available
23 for AT&T's account at Pacific Bell?

24 A. Trish Cvetocac, C-v-e-t-o-c-a-c, I believe.

25 Q. Were you and Sue trained together when you both
0146
1 became RMC's?

2 MR. KOLTO-WININGER: You and Trish.

3 MR. CHANG: Q. Sorry, you and Trish.

4 A. We attended workshops together, yes, we did.

5 Q. Aside from attending workshops together, was
6 there a -- just a sole in-house training program for
7 RMC's?

8 A. There was not.

9 Q. How many workshops would you say you attended
10 with Trish?

11 A. You know, I can't really answer that, because I
12 wasn't paying a lot of attention. I'd be in and out.

13 Q. As RMC's, I realize you're part of the MCI
14 account team and she is probably part of the AT&T account
15 team, but do the account teams at some point in the
16 hierarchy have a common person to whom they report?

17 A. Not -- some account teams do.

18 Q. There is not one person under which they would
19 be the MCI account team, AT&T account team, the Sprint
20 account team, et cetera, and all of those people would

21 report to this one individual?

22 A. Eventually, Liz Fetter.

23 Q. Do you share information with Trish about
24 problems that your carrier, MCI, is experiencing?

25 A. Not anything confidential, problems, no.
0147

1 Q. What do you consider to be confidential
2 problems?

3 A. Any kind of forecasting of your orders, how many
4 orders MCI has sent.

5 Q. How about the number of backlogs?

6 A. No.

7 Q. You stated that one of your tasks as an RMC is
8 to tell MCI what is available, how it works; is that
9 correct?

10 A. I do that for them. I don't -- I mean, if I
11 have product knowledge, I will share that with them.

12 Q. Does that include what network elements are
13 available? Do you tell MCI what network elements are
14 available?

15 A. No, I do not, not a list of them.

16 Q. Why is that?

17 A. We did not have a list until very recently.

18 Q. Do you now have a list?

19 A. I believe I just received one on Friday. I'd
20 have to look at it.

21 Q. Would that have been specific -- would the list
22 of unbundled elements have been specific for you or for

23 all --

24 A. I misunderstood that question. I don't know

25 anything about unbundled networks, that facility, because
0148

1 I am only resale, so -- I meant to say resale products. I

2 don't know anything about facility.

3 Q. Okay. But the list that you are talking about,

4 what is the list that you are talking about?

5 A. I honestly don't know. I just got it in my

6 e-mail on Friday, and I just saw something about resale

7 products, and I am assuming it's a list of resale

8 products. I haven't had a chance to look at it yet.

9 Q. Is this the first type of list that you have

10 seen since you have been an RMC?

11 A. A completed list that I know of so far, yes.

12 There has been another list that was not completed and I'd

13 always refer MCI to the tariffs.

14 Q. The previous and complete list, was that just

15 for MCI, or was that for the industry also, if you know?

16 A. It was resale products that would be available

17 to anybody. It didn't -- I did not share that with MCI.

18 It was internal to Pacific Bell.

19 Q. Is it your understanding that you are able to

20 offer resale products to MCI that no other carrier is

21 available -- can get?

22 A. I don't know that. Not that I know of.

23 Q. Other than Ann Long, who are the other

24 supervisors of the LISC now that you know of?

25 A. Silvia Zapata, Victoria Flood, Mark Arnold,
0149

1 Peter Lopez, Chuck McDonald, Craig Long, Gracie Gutierrez,

2 Nina Ganoza, Bob -- I can't think of his last name. Bob

3 Anderson, maybe, I am not too sure on the last name.

4 There is a lot of them. We have hired quite a few.

5 Q. When you first started working as an RMC last

6 year, how big was the LISC? You can estimate.

7 A. I don't know what you mean by that.

8 Q. How many people were working in the LISC?

9 A. I don't know.

10 Q. Did you have reason to interact with the LISC in

11 September '96?

12 A. Yes.

13 Q. There are a lot more people in the LISC that you

14 can observe today than there were in September 1996,

15 right?

16 A. Yes, we have hired many more people.

17 Q. Is there an estimate that you can put in terms

18 of how, in your observation, the LISC has grown in terms

19 of people from September '96 until now?

20 A. All I can say is a lot. I don't know the

21 numbers. It's not an easy thing to see when you are

22 walking through there.

23 Q. Is one of the systems that you offered to MCI,

24 the PBSM?

25 A. Yes.

0150

1 Q. And that's the Pacific Bell Service Master?

2 A. Manager.

3 Q. What is the function of the PBSM?

4 A. I am not completely familiar with it, but you

5 can order Centrex with it, for sure, ISDN, I believe. And

6 I might be getting confused here, but I think you can

7 report repair through there or through one of those

8 things, and I don't want to say the wrong thing.

9 Q. Is MCI on PBSM?

10 A. I don't know if I should answer that, to be

11 honest.

12 Q. That's fine.

13 MS. LEE: You can answer that. Go ahead and

14 answer it, as far as I am concerned.

15 MR. KOLTO-WININGER: Do you have reason to

16 believe that's confidential?

17 THE WITNESS: Yes, I do.

18 MR. CHANG: That's fine.

19 Q. The escalation procedure, have you actually seen

20 an escalation procedure?

21 A. Not up close, I'm sorry.

22 Q. It's okay. So it was not issued to you, then?

23 A. It was not issued to me personally, no.

24 Q. Is there an RMC handbook that you and Trish and

25 other RMC's would have?

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1 A. There is nothing that's called an RMC handbook.

2 We have a resale user's guide. We have a resale process

3 book. We have a copy of the CLC handbook, which is

4 really -- has a lot of information there.

5 MR. CHANG: I have no further questions.

6 MS. LEE: That's it.

7 MR. McDONALD: That's it.

8 THE REPORTER: Do you want a copy of the
9 transcript?

10 MR. KOLTO-WININGER: Yes.

11 THE REPORTER: Do you want a copy of the
12 transcript?

13 MR. CHANG: Yes.

14 MR. McDONALD: Yes.

15

16 (Whereupon, the proceedings were adjourned
17 at 4:00 p.m.)

18

19 -- o0o --

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21

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1 CERTIFICATE OF WITNESS

2

3

4

5 I, the undersigned, declare under penalty of

6 perjury that I have read the foregoing transcript, and I
7 have made any corrections, additions, or deletions that I
8 was desirous of making; that the foregoing is a true and
9 correct transcript of my testimony contained therein.

10

11 EXECUTED this day of ,

12 19 , at ,

13

14

15

16 SUSAN VIRGINIA FISCHER

17

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19

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21

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23

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1)

2 STATE OF CALIFORNIA) ss.

3)

4 I, SANDRA L. CARRANZA, the undersigned, a Certified

5 Shorthand Reporter of the State of California, hereby

6 certify that the witness in the foregoing deposition was

7 by me duly sworn to testify to the truth, the whole truth,

8 and nothing but the truth in the within-entitled cause;
9 that said deposition was taken at the time and place
10 therein stated; that the testimony of said witness was
11 reported by me, a Certified Shorthand Reporter, and a
12 disinterested person, and was thereafter transcribed under
13 my direction into typewriting; that the foregoing is a
14 full, complete, and true record of said testimony.

15 I further certify that I am not of counsel or
16 attorney for either or any of the parties in the foregoing
17 deposition and caption named, or in any way interested in
18 the outcome of the cause named in said caption.

19 IN WITNESS WHEREOF, I have hereunto set my hand this
20 day of , 1997.

21 _____
22 SANDRA L. CARRANZA
23 Certified Shorthand Reporter
24 Registered Professional Reporter

25
0154

1 CHAMBERLIN & ASSOCIATES
2 Certified Shorthand Reporters
3 Two Embarcadero Center, Suite 1710
4 San Francisco, California 94111

3/17/97

4
5 TO: SUSAN VIRGINIA FISCHER
6 PILLSBURY, MADISON & SUTRO
7 c/o ED KOLTO-WININGER, ATTORNEY AT LAW
8 235 Montgomery Street
9 San Francisco, California 94104

RE: MCI TELECOMMUNICATIONS CORPORATION vs. PACIFIC
BELL AND PACIFIC BELL COMMUNICATIONS
Date of Deposition: March 10, 1997
Reported By: SANDRA L. CARRANZA, CSR 7062

10 SUSAN VIRGINIA FISCHER:

11 The original transcript of your deposition taken in
12 the above-entitled action has been prepared and is
13 available at this office for your reading, correcting, and
14 signing.

15

16 You may wish to discuss this matter with your
17 attorney to determine if counsel requires that the
18 original transcript of your deposition be read, corrected,
19 and signed by you before it is sealed.

20 Your rights regarding signature of this deposition
21 are contained in the California Code of Civil Procedure.

22

23 Unless otherwise directed, your original deposition
24 transcript will be sealed after 35 days from today's date.

25 If you wish to make arrangements to review the
26 original transcript of your deposition, please contact
27 this office during office hours, 9:00 to 5:00 Monday
28 through Friday, to make an appointment to review the
29 original transcript.

30

Sincerely,

31

SANDRA L. CARRANZA
Certified Shorthand Reporter
Registered Professional Reporter

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cc: All Counsel

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Docket No. 7253-U
Page 1 of 35

L Craig Dowdy
William Rice

Michael S. Bradley

James Comerford

John M. Stuckey

Dean Fuchs

David I. Adelman
Marsha A. Ward
Martha P. McGillem

Jonathan Canis

William Atkinson
Carolyn Roddy

BY THE COMMISSION:

The Commission by this Order issues its decision regarding the Statement of Generally Available Terms and Conditions ("Statement" or "SGAT") filed by BellSouth Telecommunications, Inc. ("BellSouth" or "BST") pursuant to Section 252(f) of the Telecommunications Act of 1996 ("Act"). BellSouth's Statement represents a substantial effort to document the interconnection, services, rates, and related items it has made or will make available, consistent with this Commission's previous orders and rulings in arbitration dockets under the Act and other proceedings (primarily Dockets No. 6352-U and 6415-U/6537-U) under both the Act and state law. As discussed herein, however, the Commission concludes that the Statement does not yet fully comply with all of the standards and requirements of Sections 251 and 252(d) of the Act, and therefore should be rejected. This docket shall remain open for review of any revised Statement that BellSouth may submit, in order to address the aspects of the Statement that are currently premature or deficient as discussed in this Order.

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I. JURISDICTION AND PROCEEDINGS

A. Jurisdiction

The Commission opened this docket to review the Statement of Generally Available Terms and Conditions ("Statement" or "SGAT") submitted by BellSouth in connection with its expected application to provide in-region interLATA services pursuant to Section 271 of the Act. When BellSouth filed its Statement on January 22, 1997, it triggered a 60-day review process under Section 252(f) of the Act. The Commission may approve or reject the Statement, or simply allow it to take effect pursuant to Section 252(f).¹

¹ The Act also permits the Commission to continue review of a Statement if it takes effect following the initial 60-day review period. Section 252(f)(4). The 60-day review period on this Statement concludes March 23, 1997.

The Commission's review of the Statement is independent of whether BellSouth proceeds to seek in-region interLATA relief under Section 271 of the Act.² BellSouth's filing of the Statement is under a separate section of the 1996 Act, Section 252(f), which provides for Commission review within 60 days whether or not BellSouth even proceeds with any application for in-region interLATA entry. The Commission's decision on the Statement pursuant to Section 252(f) is an order by this Commission. By contrast, the Commission's action on BellSouth's application for interLATA entry will be a consultative recommendation to the FCC submitted 20 days after BellSouth's FCC filing, and will not be a "final" or appealable order of this Commission. The schedule for reviewing the Statement in this docket is thus also separate from proceedings related to Section 271.

In reviewing the Statement, the Commission shall apply the standards and requirements of Sections 251 and 252(d) of the Act. In addition, the Commission may apply other requirements of State law, including requiring compliance with intrastate telecommunications service quality standards or requirements, as recognized by Sections 252(e)(3) and (f)(2).

B. Procedural History

The Commission initially established a procedure and schedule for the general review of BellSouth's expected application to the Federal Communications Commission ("FCC") for authorization to provide in-region interLATA services pursuant to Section 271 of the Act. The Act directs the FCC to consult with the applicable State Commission before making a determination with respect to any Bell Operating Company's entry into the interLATA market within the region of its incumbent local exchange services.³ According to those procedures, established in Docket No. 6863-U, the Commission instructed BST to prefile testimony that specifically addressed and responded to questions concerning competition in the local market raised in Section 271 (c)(2)(B) of the Act.

On January 3, 1997, BellSouth filed in response to the Commission's procedure in Docket No. 6863-U. In addition, BST submitted a preliminary Statement of General Terms and Conditions for this Commission's review pursuant to Section 252(f). BellSouth filed its final version of the Statement of General Terms and Conditions ("Statement" or "SGAT") pursuant to Section 252(f) of the Act on January 22, 1997. The Statement had been modified to conform with subsequent Commission decisions and revised certain rates contained in the preliminary statement.

Due to the substantive differences and independent timetables for the Statement compared with the original proceeding relating to the expected FCC Section 271 application, the Commission

² Therefore, this review is also independent of whether BellSouth seeks Section 271 relief under "Track A" or "Track B" under Section 271(c)(1).

³ 47 U.S.C. § 271(d)(2)(B).

divided the proceedings, assigning the new Docket No. 7253-U to this review of the Statement but allowing the two dockets to be heard concurrently.⁴

Notices of Intervention were filed by Access Network Services, Inc. ("ANSI"), AirTouch Cellular of Georgia ("AirTouch"), American Communications Services of Columbus, Inc. ("ACSI"), ATA Communications, LLC ("ATA"), AT&T Communications of the Southern States, Inc. ("AT&T"), BellSouth Long Distance, Inc. ("BSLD"), Cable Television Association of Georgia ("CTAG"), Competitive Telecommunications Association ("CompTel"), Consumers' Utility Counsel ("CUC"), Cox Enterprises ("Cox"), Georgia Public Communications Association, Inc. ("GPCA"), Intermedia Communications, Inc. ("ICI"), LCI International Telecom Corp. ("LCI"), MCI Telecommunications Corporation ("MCI"), MFS Intelenet of Georgia, Inc. ("MFS"), MultiTechnology Services, L.P. ("MTS"), and Sprint Communications Company, L.P. ("Sprint").

The Commission opened the hearings on January 28-31, 1997, taking the testimony of witnesses for BellSouth and BSLD (the latter pertaining to Docket No. 6863-U). On March 3-7 and 10, 1997, the Commission reconvened the hearings and took testimony from the intervening parties, including ANSI, ACSI, AT&T, ICI, MCI, MFS, and Sprint, and rebuttal testimony from BellSouth and BSLD (the latter again pertaining to Docket No. 6863-U).

Under the Act, BST may file a statement of the terms and conditions that are generally available in order to comply with the duties and obligations set forth in Section 251 of the Act.⁵ This Commission may not approve the statement unless it complies with Section 251 and the pricing standards for interconnection, network elements, transport and termination of traffic, and wholesale prices set forth in Section 252(d).⁶

The Act also set a definite time frame for the State Commission analysis. Unless the BellSouth agrees to an extension, the Commission must complete review of the statement within 60 days after the date of submission.⁷ The statutory deadline for this docket is March 23, 1997.

⁴ Docket No. 7253-U was assigned to this proceeding. In re: BellSouth Telecommunications, Inc.'s Statement of Generally Available Terms and Conditions under Section 252(f) of the Telecommunications Act of 1996, on March 5, 1997.

⁵ 47 U.S.C. § 251.

⁶ 47 U.S.C. § 252 (d).

⁷ 47 U.S.C. § 252(f) (3).